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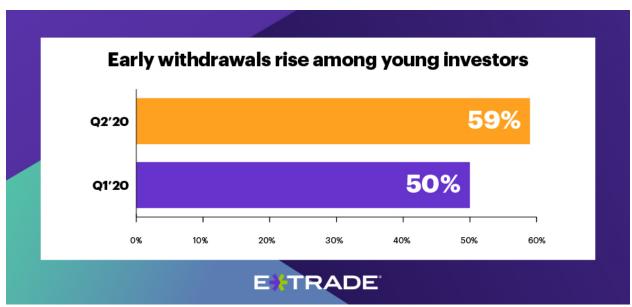
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AMID VIRUS OUTBREAK, E*TRADE STUDY REVEALS SPIKE IN EARLY RETIREMENT WITHDRAWALS AMONG YOUNG INVESTORS



Young investors nearly 2x as likely than the total population to take an early retirement withdrawal

ARLINGTON, Va., June 9, 2020 — E*TRADE Financial Corporation (NASDAQ: ETFC) today announced results from the most recent wave of StreetWise, the E*TRADE quarterly tracking study of experienced investors. Results show retirement trends among Gen Z and Millennial investors amid the COVID-19 crisis:

- They're significantly more likely to take an early withdrawal. Nearly three out of five young investors (59%) said they have withdrawn early from their retirement accounts, compared to just one-third of the total population (33%). Since last quarter, early retirement withdrawals among young investors shot up nine percentage points.
- And they're worried retirement funds may run dry. More than half of investors under 34 (51%) are worried about their lack of retirement savings, compared to almost one third of the total population (32%). In fact, not having enough saved for retirement became young investors' #1 worry this quarter, outpacing concern over loss of a loved one.
- Barriers to retirement loom large. Among young investors, the top barrier to saving for retirement is housing costs (67%), followed by education (64%) and health care costs (62%), compared to 44%, 34%, and 47% of the total population, respectively.

"Young investors have a barrage of financial obligations—whether it's paying down student debt or a mortgage, saving for retirement, or helping care for their parents," said Mike Loewengart, Managing Director of Investment Strategy at E*TRADE Financial. "The recent health crisis has only magnified these issues, forcing some Millennial and Gen Z investors to tap their retirement funds for relief. It's important for young investors to remember that they have a significant benefit their older counterparts do not—time. Making consistent contributions today, no matter how small, can make an impact over the long term."

Mr. Loewengart offered additional retirement planning and long-term investing tips for young investors:

- **Kickstart retirement contributions.** Consider enrolling in your company's retirement plan and taking advantage of matching contributions, if they are offered. If an employer-sponsored plan is not available, explore other tax-advantaged accounts like IRAs. Young investors have a long financial future ahead of them—by saving early, they can reap the potential benefits of compounding interest and grow their nest egg.
- Consider automatic investing. One way to build good financial habits is to set up
 automatic deposits into a retirement account. While you cannot control the market or
 your investing returns, you can control how much you add to your account. By enabling
 automatic investing, you can also reduce risk in your portfolio through dollar-cost
 averaging—potentially benefiting from the inevitable ups and downs of the market.
- Volatility is normal—don't lose sight of your goals. As frightening as downturns can
 be, history has shown the market bounces back. Consumers who remain invested in the
 market and committed to their portfolio are best positioned to benefit in the long run. On
 the other hand, those who move to the sidelines and turn to cash could lose out on
 potential returns and lock in current losses.

E*TRADE aims to enhance the financial independence of traders and investors through a powerful digital offering and professional guidance. To learn more about E*TRADE's trading and investing platforms and tools, visit <u>etrade.com</u>.

For useful trading and investing insights from E*TRADE, follow the company on Twitter, @ETRADE.

Automatic Investing and dollar-cost averaging do not ensure a profit or protect against loss in declining markets. Investors should consider their financial ability to continue their purchases through periods of low price levels.

About the Survey

This wave of the survey was conducted from April 1 to April 8 of 2020 among an online US sample of 940 self-directed active investors who manage at least \$10,000 in an online brokerage account. The survey has a margin of error of ±3.20 percent at the 95 percent confidence level. It was fielded and administered by Dynata. The panel is broken into thirds of active (trade more than once a week), swing (trade less than once a week but more than once a month), and passive (trade less than once a month). The panel is 60% male and 40% female, with an even distribution across online brokerages, geographic regions, and age bands. The <34 data set is comprised of 255 investors between the ages of 18 and 34.

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E*TRADE Financial Corporation engages Dynata to program, field, and tabulate the study. Dynata provides digital research data and has locations in the Americas, Europe, the Middle East and Asia-Pacific. For more information, please go to www.dynata.com.

Referenced Data

Have you ever taken out money from an IRA or 401(k) before the age of 59.5?						
	Q1 Total	Q1 Age <34	Q2 Total	Q2 Age <34		
Yes	33%	50%	33%	59%		

How often, if at all, do you worry about each of the following?				
	Q2 Total	Q1 Age <34	Q2 Age <34	
Not having enough saved for retirement	32%	38%	51%	
Loss of a loved one	33%	40%	47%	
Loss of a job	24%	35%	43%	
Personal relationship issues	24%	37%	42%	
Not understanding how to invest smartly	23%	37%	42%	
Physical injury	22%	33%	38%	

When it comes to your personal ability to save for retirement, how much of a barrier is each of the following?			
	Q2 Total	Q2 Age <34	
Rent or mortgage	44%	67%	
Education costs or paying down student loans	34%	64%	
Health care costs	47%	62%	
Living expenses like food or utilities	41%	60%	

Retail shopping and/or eating at restaurants	33%	58%
Wanting to live for today	37%	55%
Having an older child live with you	27%	53%
Childcare	25%	50%
Having a parent live with you	27%	49%

Gen Z and Millennials (young investors) are defined as age 18–34 years old